

Kapitel / avsnitt Ledningens ansvar	Giltig från 2020-02-10	Sidan 1 av 1
Titel Kvalitetspolicy	Utgåva 3	
Dok. nr 1.1	Godkänd av 	
Processägare CS		

Quality policy

Pemco Additives AB distribute products to the fuels and lubricant industry.

We strive to continuously develop and improve our offerings and relationships with customers and principals. Our key values are customer focus and flexibility.

We serve our customers according to promises and do our utmost to fulfill their and our other stakeholders' demands. Our principals can trust we represent them in the most professional way.

To achieve our objectives, we strive to have the right competence, to be service minded, to keep our promises and to give relevant feedback to customers and principals.

We focus on preventive quality work that contributes to continuous improvement by setting measurable targets and continuously monitoring them.

Pemco Additives AB represents market knowledge, engagement and delivering on commitments.